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Quality Factors

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Quality Factors

One must place a high value on technological advancements when assessing the quality of healthcare in the modern world. Advances in healthcare technology include anything from better and quicker equipment to immediate connection with healthcare professionals to the method in which health records are preserved and searched through. The advancements are numerous, and they are helping to improve patient care. Healthcare information technology may enhance patient care, hospital efficiency, and financial performance," according to several studies. " (Karahanna, et al., 2019. para 1). This technology has made considerable achievements in the digitalization of healthcare records. Medical professionals and patients may now access their information more quickly and securely from anywhere in the world thanks to this approach, which eliminates the need for numerous stored boxes of paper records. An additional benefit of electronic health records (EHRS) is that they may be quickly shared with anybody engaged in the patient's care. As a result, electronic health records (EHR) may save time and effort for everyone concerned. Patients' medical records can be preserved electronically, reducing the risk of maltreatment and even malpractice if they are handled correctly. Virtual reality gadgets, robotic and laser surgery, and gene treatment are just a few examples of new technology that has shown to be useful. Equally as important is communication. Clear, and correct, communication is necessary in every aspect of delivering care to our patients that is high quality, safe, and effective. This quality factor not only is vital amongst all medical personnel involved with a patient's care but with the patient and families as well. Correct communication enables the patient to understand exactly what plans and procedures will be performed and why.

Those plans and procedures can only be carried out correctly when medical team members completely understand what job each are responsible for. "Strong communication among

healthcare team members has been shown to influence the quality of working relationships and job satisfaction" (AHRQ, 2017).

Collaboration is a quality factor that is essential to health care and its success for the patient. In terms of healthcare, this consists of a group of medical personnel who are working in conjunction with each other for the benefit of the patient. Effective collaboration is built upon a foundation of all involved communicating correctly and sharing ideas and items that will help to reach the intended outcome for the client. According to the situation at hand, the collaboration could come from a number of people in varying departments such as physicians, nurses, therapists, social workers, pharmacists and any others that have a vested interest in the patient's well-being. This interaction may take place within a common setting or by reaching out to those needed that may be located away from the patient. The effective use of technology can make this possible in today's world.

A very important quality factor that has improved in the medical field is that of shared decision making. While, in the past, physicians would be solely responsible for determining the path of treatment for a patient, now, through shared decision making, the patient is considered part of the overall team and has an equal say in what is decided and what kind of care they wish to receive. This process can help the patient to understand exactly what procedures is available to them and it helps their physician and nurses better understand what the patient is looking to happen in their situation. This sharing of information, and by using clear and concise information, the chance of mistreatment, under and over treatment can be avoided. Shared decision making can also help all involved understand what kind of insurance coverage the patient holds and can help avoid treatments being performed that may not be covered and falling to the patient to pay.

One of the most involved and complicated quality factors for patient care is laws, regulations and policies as enacted by all levels of government. Laws are made to protect the patient; regulations are in place for the health care industry as well as for the health insurance industry. The regulations are made, and enforced, to ensure that anyone who would need access to the health care system is afforded safe, quality care. Many times, the basis for passing such laws or enforcing regulations and policies come from the healthcare system itself and the agencies in charge of bringing these safeguards to life depend on members of the medical profession to help devise, plan, test and monitor the rule in question to ensure it will be for the betterment of quality of care for the patient.

healthcare teams are made up of a variety of healthcare experts, and it is imperative that they communicate effectively with each other in order to create solid connections, exchange resources, and solve problems. Patients' stress levels are reduced and results are improved when teams work together. Nursing burnout may also be reduced through collaboration. A patient's well-being is not solely the duty of a nurse because they are a member of a team that provides care to the patient. They may rely on the assistance of their colleagues while making judgments. A hospital is a company regardless of whether or not it is financed privately or publically. Doctors, workers, and patients depend on hospital administrators and other leaders to keep in touch on a regular basis. Patients' specific health care plans are overseen by all hospital administrators and management. Maintaining open lines of communication and facilitating information exchange across departments and other institutions are essential to their success.

In conclusion, each of these quality factors, technology, communication, collaboration, shared decision making, and laws, regulations and policies work hand in hand and are essential to each other to ensure that the safest quality of care is given to the patient. It should be the mindset of

all medical personnel involved that the patient, and their well-being, is the single most important goal and that using these factors correctly and efficiently will help that goal to be achieved.

References

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